



# How to Export Custom Content for EMR

Ignite provides two possible mechanisms for downloading all non-video content files in a single ZIP file format. (We have a different method for video, please email [help@krames.com](mailto:help@krames.com) for more information, as it varies depending on the content.)

The first method is to receive a username/password for our Electronic File Transfer website that utilizes FTP (file transfer protocol) to download our ZIP file.

When the ZIP files are created and posted by our content team, we send out a notification via email that the ZIP files are ready to download.

Each client receives a username/password for their account on the FTP site if they are not utilizing the Export Content feature out of Ignite On-Demand website instead, and the ZIP file(s) can be downloaded from this location:

<https://eft.webmdhealth.com/EFTClient/Account/Login.htm>

If a username/password is not functioning correctly for the FTP site, an email to [help@krames.com](mailto:help@krames.com) will get a ticket to Ignite to resolve the login error and download the ZIP file.

The second method to receive a ZIP file of Ignite content is to log into Ignite On-Demand website as an Administrator, then use the "Export Content" tab to generate a ZIP file whenever needed (all the content or ad hoc choices in the custom export tab are both available).

Once the ZIP file has been built by the Ignite On-Demand web server, any Account Manager (Ignite On-Demand admin) can log into Ignite On-Demand website and download the ZIP file on the Export Content tab from Ignite On-Demand website for up to 14 days, after which time the ZIP file will automatically be removed from the Ignite website and another ZIP file will need to be generated thereafter.

Ignite On-Demand website also provides an email notification to any email registered on the export tab to notify the user when the ZIP file has completed the build and is available for download in Ignite On-Demand website.

Please see the screenshots below for a step-by-step example of how to get a ZIP file out of Ignite On-Demand website:

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Step 1: Log into Ignite On-Demand website and an Account Manager (not as a regular user), and make sure the “Export Content” tab is at the top of the page, visit that tab:  
(If that tab is not available, please contact [help@krames.com](mailto:help@krames.com) – we may need to set it up on the account.)

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Step 2: For an export that includes all the content on the license, choose “Full Export”. To export individual files, choose “Custom Export”. Then choose the EMR/EHR on the dropdown, and choose “Export Your Content”.

Account Name: Demo - Calin Day

Education Cart

## EXPORT CONTENT

Full Export Custom Export Export Status

This will **export all of your available content**, including content you have licensed from Krames and custom content you have created.

Select your EHR

Select your Format

EXPORT YOUR CONTENT

Only export content that has changed or been added since

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## EXPORT CONTENT

Full Export Custom Export Export Status ●

Select the content you want to export from the collections shown on the left.

<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Custom</li> <li><input type="checkbox"/> HealthSheets™</li> <li><input type="checkbox"/> Exit-Writer Languages</li> <li><input type="checkbox"/> Cancer Knowledgebase</li> <li><input type="checkbox"/> KidsHealth Discharge Instructions</li> <li><input type="checkbox"/> Video Healthsheets</li> <li><input type="checkbox"/> VUCA Video Sheets</li> <li><input type="checkbox"/> Coronavirus All Resources</li> <li><input type="checkbox"/> KidsHealth Video Sheets</li> <li><input type="checkbox"/> Krames Video HealthSheets</li> <li><input type="checkbox"/> Folders</li> </ul>	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> <b>Chili Peppers - June 2013</b></li> <li><input type="checkbox"/> Chinese Table Prints Correctly</li> <li><input type="checkbox"/> Chloride (Urine) - Lab Test</li> <li><input type="checkbox"/> Chrons</li> <li><input type="checkbox"/> Colon Cancer</li> <li><input type="checkbox"/> Colon Surgery, Having Laparoscopic</li> <li><input type="checkbox"/> Combined 18</li> <li><input type="checkbox"/> Combo Table</li> <li><input type="checkbox"/> Cómo Administrar los Medicamentos</li> <li><input type="checkbox"/> Complex Table Layout</li> <li><input type="checkbox"/> Concussion</li> <li><input type="checkbox"/> Concussion MHT</li> <li><input type="checkbox"/> Conversion Disorder, KidsHealth</li> <li><input type="checkbox"/> Copy of Allergic Reactions, General</li> <li><input type="checkbox"/> Copy of Ankle Fracture, Understanding</li> <li><input type="checkbox"/> Copy of Ankle Fusion, Understanding</li> <li><input type="checkbox"/> Copy of Ankle Replacement Surgery, Understanding</li> <li><input type="checkbox"/> Copy of AS Test: Carotid Endarterectomy, Preparing for</li> <li><input type="checkbox"/> Copy of Brain, Anatomy of the</li> </ul>	<p>Select your EHR <span style="float: right;">▼</span></p> <p>Select your Format <span style="float: right;">▼</span></p> <p style="text-align: center; background-color: #f4a460; padding: 5px; width: 100px; margin: 10px auto;">EXPORT YOUR CONTENT</p>
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Step 3: Add an email address to receive an email notification when the ZIP file is ready to download on the Ignite On-Demand .com website, then download it when it is ready.

- The amount of time the ZIP file requires to be generated depends on how many requests for a ZIP file are currently in the queue, and how large the ZIP file is.

Please note: Ignite ZIP files often exceed 800MB in size, (about the size of a full-length feature film), and may require several hours to generate, so we recommend requesting the ZIP file as an overnight process, if possible.

Also, because the files are often quite large, we highly recommend closely monitoring the downloaded file size to make certain that all of the files have been downloaded in the ZIP file, as we have encountered partial ZIP file downloads before, and they lead to an incomplete import with errors into the EMR.



## EXPORT CONTENT

Full Export

Custom Export

Export Status ●

### Current Export

● Requested

● In Queue

● Processing

● Completed



DOWNLOAD YOUR CONTENT

KOD will send an email to: help@krames.com when your download is ready.

EDIT EMAIL ADDRESS

## LAST 14 DAYS

DATE	TYPE	EHR	FORMAT	RESULT	DOWNLOAD
01/24/2022 06:36:53 PM	Custom	Epic	HTML	<span style="color: green;">●</span>	

A Note about EMRs and content integration:

Ignite does not currently provide direct support for Electronic Medical Record (EMR/EHR) software or CMS systems; (please reach out to your EPIC, Meditech, Cerner, Allscripts, Greenway, or other rep for assistance in that regard), though we do strive to make our content universally accessible in them whenever possible, and our help desk team is familiar with the content limitations and the import process for many of them.

