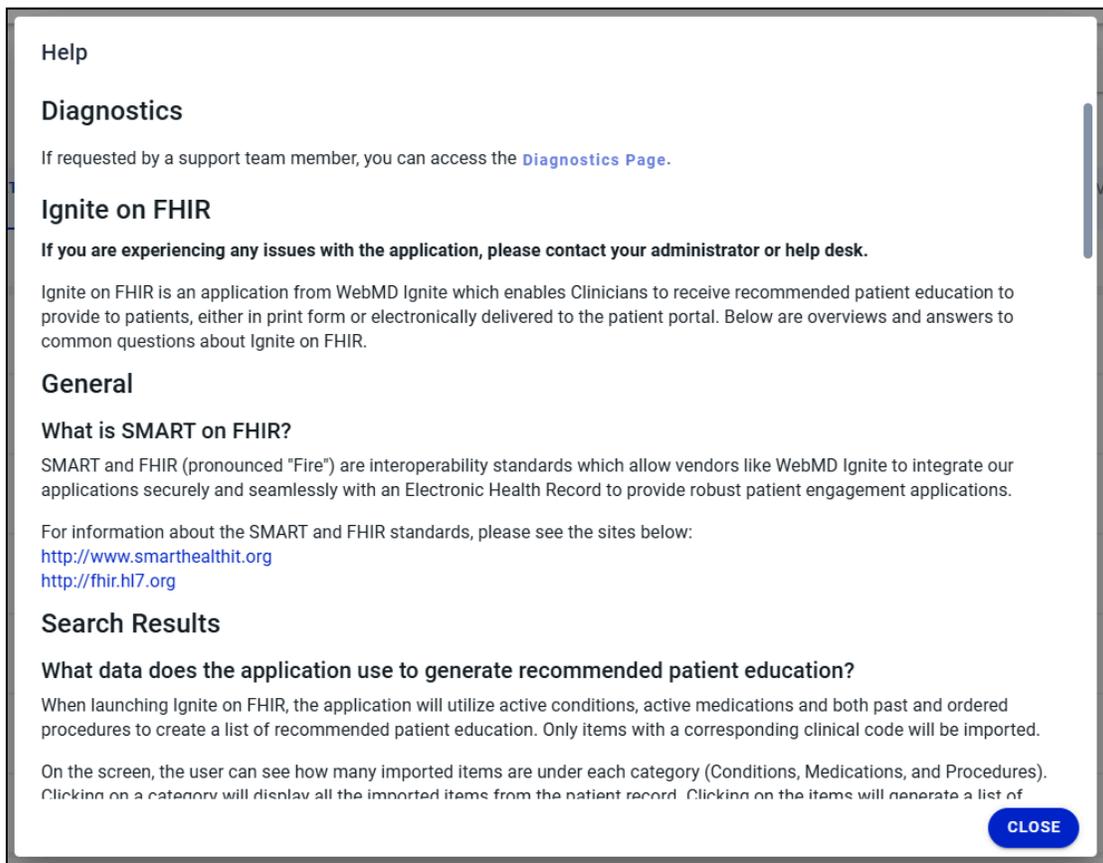


Locating the Ignite on FHIR (IoFHIR) Session ID

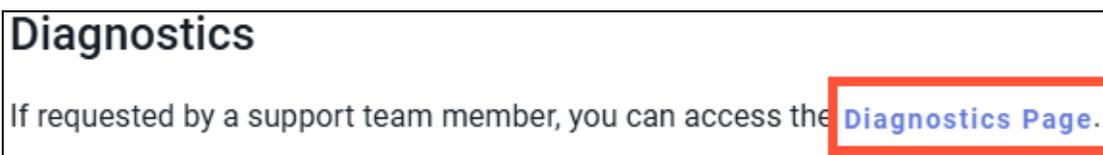
1. Click the **Question Mark icon** in the upper right corner of IoFHIR.



2. The Help page will load.



3. Click **Diagnostics Page** under the *Diagnostics* section at the top of the Help Page.



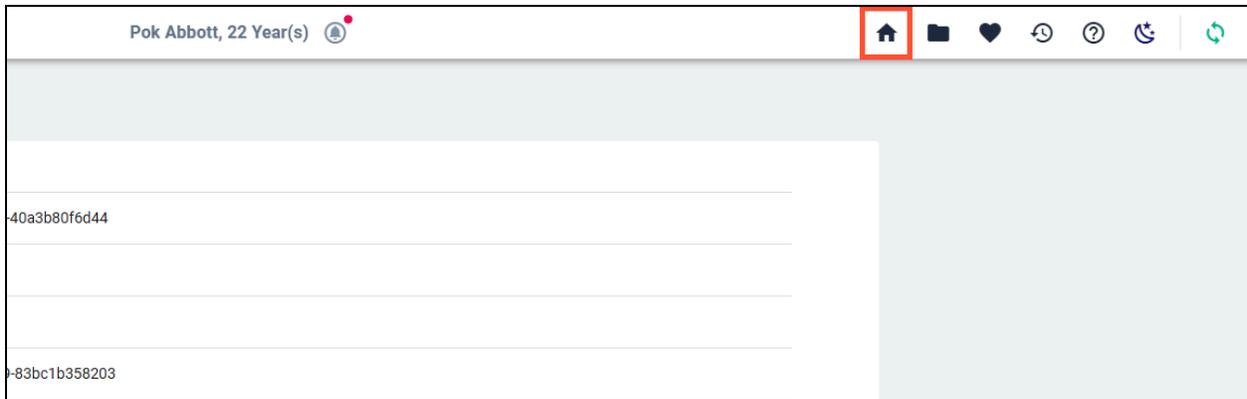
4. The Session Details page will appear.

Session Details	
Patient Name:	Pok Abbott
MRN:	ef3b598a-60e9-4ad0-9dce-40a3b80f6d44
Encounter Class:	ambulatory
Encounter Type:	ambulatory
Ehr Id:	04327b09-4d3a-4c8b-9959-83bc1b358203
Ehr Version:	5.0.2
Kofhir Session Uuid:	37b0e0d0-2148-4657-bc36-0ce26bc5097f 
Host Name:	kramesonfhir.staging.krames.com
Build version:	release/2.75.0 a32f551ff40b84392ed595c748444ca46ea845b0
Web browser:	Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/134.0.0.0 Safari/537.36

5. If possible, copy ONLY the Session ID and paste it into the chat window of a webinar or an email and share with WebMD Ignite so the Technical Product Specialist can check the IoFHIR logs.
If you cannot copy only the Session ID, grab a screenshot like below and send it to WebMD Ignite.

Session Details	
Patient Name:	Pok Abbott
MRN:	ef3b598a-60e9-4ad0-9dce-40a3b80f6d44
Encounter Class:	ambulatory
Encounter Type:	ambulatory
Ehr Id:	04327b09-4d3a-4c8b-9959-83bc1b358203
Ehr Version:	5.0.2
Kofhir Session Uuid:	37b0e0d0-2148-4657-bc36-0ce26bc5097f 
Host Name:	kramesonfhir.staging.krames.com
Build version:	release/2.75.0 a32f551ff40b84392ed595c748444ca46ea845b0
Web browser:	Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/134.0.0.0 Safari/537.36

6. Click the **Home icon** to return to the Recommended Content Screen.



ALL CONTENTS ARE CONFIDENTIAL

Confidential © Copyright 2025 WebMD Ignite. All rights reserved.
May not be reproduced or redistributed without the express permission of WebMD Ignite.

